



Flawlessly Executed Events

Whether you're communicating to associates, investors or customers, PGi can accommodate your business needs with a level of professionalism unmatched in the industry. Our suite of operator-assisted solutions provides the event management expertise, technological innovation and guaranteed security you need to deliver your message with confidence.



Professional Meetings Every Time

PGi offers several levels of service for you to choose from, combining features and services to create unique solutions for your most important engagements.

All service levels include an experienced conferencing expert to help you plan and conduct successful meetings. With your goals and meeting scope in mind, that expert arranges reservations, coordinates specialists to run the meeting and ensures delivery of post-conference reports and recordings.

Our Experts Focus on Your Goals

Our client services representatives boast an average tenure of four years and are true meeting experts.

Professional Care

We offer a full range of professional assistance, including a dedicated event manager and skilled operators. These experts undergo months of intensive training, specialized courses and ongoing assessment to provide the most professional service when it counts – when you have an audience on the line.

Security & Reliability

From the latest encryption technology and industry-leading conference security features, to an advanced fault-tolerant and redundant architecture, PGi delivers some of the highest levels of security screening in the industry and provides 99.95% error-free performance.

Operator-Assisted Meeting and Event Solutions

You Select the Level of Service that Best Meets Your Needs

	PREMIERECALL SM EVENT	PREMIERECALL SM AUDITORIUM [®]
Recommended For	> Image-impacting and large-scale events	> Professional events with productivity in mind
Typical Applications	> External product marketing, focus groups, press conferences, investor relations	> All-hands meetings, HR announcements, training, Web seminars, one to many presentations
Audience Size	> 10 to 1000's	> Up to 1000 – check enhanced feature availability
Caller Entry & Tracking	> Operator greeting, screening	> IVR/Passcode with optional tracking via PINs
Operator Assistance	> One or more full-time, dedicated	> One full-time, dedicated

Enhance Your Message with These Features

BEFORE YOUR SESSION	DURING YOUR SESSION	AFTER YOUR SESSION
<ul style="list-style-type: none"> > Reservations: Meeting Experts assist with reservations, coordinating specialists and enhanced services > Event Invitations: Send mass messages via email, or SMS > Fulfillment: Send advance information to invitees > Web Registration: Collect information in advance from attendees > Caller Entry: Instant passcode entry with automated attendee data collection, or an operator will personally screen and greet each caller > Attendee Verification: Dedicated operator can remove participants when notified during pre-conference or via the behind-the-scenes CommLine > Pre-Meeting Consultation: Minutes prior to start time, a lead operator consults with speakers to review meeting flow and features requested 	<ul style="list-style-type: none"> > Professional Announcer: Kicks off the call and introduces speakers > CommLine: Open phone communication between client contact and dedicated operator > Dial-Outs: Personally escort important attendees into the call via an operator > Host Controls: Display attendee data in real-time > Custom On-Hold Music and Announcements: Client-provided information can be played for the meeting > Lecture Mode: All lines are muted to minimize interruption and unwanted noise > Sub-Meetings: Breakout sessions or private meetings with selected attendees > Q&A: Interactive conversation with operator assistance and screening > Polling: Feedback through operator-managed surveys > Integration with Web Conferencing: Visual Web presentation capabilities > Meeting Recording: Extend your meeting with replay, CD, tape or audio files > Mute/Unmute: Muted attendee lines ensure the audience can hear, but not interrupt the meeting unless the speaker chooses to open the lines for Q&A 	<ul style="list-style-type: none"> > Post Meetings: Private post-Meetings for speakers to discuss the preceding meeting confidentially > Attendee List: Post-call attendee report > Transcription: Document the meeting, satisfy legal requirements and provide an archive of the event > Translation: Translate meeting transcripts into other languages > Recording Duplication: Professional-grade recordings for single or bulk duplications > Audio Replay: by phone 24/7 after the live call > Post-Event Reporting: Customise reports with information from registration, participation and polling

Learn more

Contact us today or visit our website to view customer videos or product demonstrations and get the details on all of our solutions.

About us

The world collaborates with PGI. Our advanced meeting, conferencing and collaboration solutions energize people and organisations to connect more meaningfully and work together more productively. PGI is headquartered in Atlanta, Georgia with operations in 24 countries worldwide. You can learn more at www.pgi.com.

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